



Case Study

Alegent Health Bergan Mercy Medical Center Installs Hugs® Infant Protection System in Its New State-of-the Art Maternity Center

Control Services, Inc. works with Alegent Health's Bergan Mercy Pavilion Staff to provide leading-edge infant protection for Nebraska's second largest birthing medical center

Security within any medical facility is always a number one priority, but no where is it more important than in a Hospital's birthing center, where thousands of newborn babies are delivered and cared for each year. It is within these centers that there has been a reported increase in attempts to kidnap and walk-away with infants. That is why Alegent Health Bergan Mercy Medical Center in Omaha, Nebraska, installed the Hugs® infant protection system into its new Best Beginnings Maternity Center.

The Best Beginnings Maternity Center opened in January 2010 with 16 labor and delivery rooms and 4 C-section rooms located on the second floor of the facility expansion. It also offers 36 post Partum rooms on the third floor and a planned new neonatal intensive care unit (NICU) with 36 private beds that is scheduled to open in fall 2010. The current Level III neonatal intensive care unit (NICU) will handle present patient needs.

Hundreds of hospitals worldwide are using the Hugs system to help protect infants from the threat of abduction. The Hugs solution consists of an easy to attach infant tag with automatic software enrollment. Once attached to the baby, the tag will automatically prevent any unauthorized person from moving a baby off of the floor. If someone tries to move a baby without proper authorization, alarms sound, doors and elevators lock-down, and alerts are sent to all maternity department staff members.

Control Services Inc of Omaha, Nebraska, worked with hospital officials and Stanley Healthcare Solutions to integrate the Hugs® system into the hospitals internal security and IP network. The hospital wanted a seamless, non-intrusive installation that provided for ease of use and for future expansion.

"Infant and patient security are paramount to providing a restful and healing medical environment," said Renee Huon, Operations Director of Maternity at Bergan Mercy Medical Center. "We are very satisfied with the results of the Hugs system and with the way it blends-in with our regular hospital administrative procedures and processes. It is a real time-saver and helps all of the staff feel a little more confident that our maternity patients are protected from harm."

“The Hugs system has built its reputation on combining the most comprehensive security with features and software that make it easy to align with hospitals’ clinical workflow,” says Kevin Smith, product manager for Patient Security at Stanley Healthcare Solutions. “We’re very proud that nurses and other users have really come to think of the system as their own.”

“The Hugs infant protection system is the perfect fit for the medical center’s new Best Beginnings Maternity Center,” said Phil Fenton, Security Manager for Control Services, Inc. “It was a pleasure to work with Renee and her staff, along with the contractors involved. The new Pavilion is first class and we are very excited to be able to provide this level of security and service. The Hugs system has a great reputation and will serve Bergan Mercy Medical Center for many years.”

Control Services Inc. (www.controlservicesomaha.com) is a major independent technology-based facility automation contractor providing integrated facility management, environment control, infant protection, access control, security, and nurse call. Control Services Inc. provides complete turnkey services including design, installation, planning, maintenance and services for commercial, industrial and institutional markets.

Stanley Healthcare Solutions is a leading provider of safety, security, and supply chain management solutions for healthcare. Our suite of patient security products provides individual protection to patients in multiple departments, from newborns in obstetrics to adults in the emergency department. For hundreds of hospitals worldwide, the Hugs® system is the solution of choice to help protect infants from the threat of abduction. It’s a choice supported by parents, nurses, administrators and security staff alike.

Alegent Health is the largest not-for-profit, faith-based healthcare system in Nebraska and southwestern Iowa with 10 hospitals, more than 100 sites of service, over 1,300 physicians on its medical staff and 9,000 employees. That exceptional commitment to providing patient focused care for the body, mind and spirit of every person keeps Alegent Health faithful to its Mission, which was inspired by its sponsors, Catholic Health Initiatives and Immanuel Health Systems. At Alegent Health, patients and their families find a continuum of care, from women's and children's services, primary care, wellness counseling, and senior care to cardiovascular services, orthopedics, oncology, physical rehabilitation and behavioral health. Alegent Health is online at www.alegent.com.

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